

# TRAINING DOCUMENTATION

HEAT / SECURITY / DRY / HYGIENE 2016/17

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### the body & coldness

#### What happens to the body when it is cold?

It is our fingers and toes which freeze first of all. In order to maintain its inner "core temperature" and to protect its organs when it is cold, the body takes blood from the head, arms and legs.

Whereas, on cold days, we wear up to five layers of clothing, our hands and feet are covered with a maximum of two layers.

### What is the danger caused by cold extremities?

Muscle strength is reduced by up to 50% when it is cold which, in turn, considerably lowers athletic efficiency, frequently resulting in sporting injuries.

#### Cold hands and feet:

- ... around 50% less muscle strength
- ... reduced athletic efficiency
- ... increased risk of sporting injuries



#### Please note:

Even Lenz heat products cannot work miracles once your hands and feet are already cold. For this reason, you need to activate the heating right from the start. Then you can rest assured that Lenz heat products won't let your extremities get cold in the first place!



### lithium packs

#### lithium pack 700 Art. 1310 (EU/US) | Art. 1311 (EU/US/UK/AUS)



- → fits all models of lenz heat socks
- ➔ attach lithium pack to the legband of the sock via press studs
- heating automatically starts upon attaching the press studs
- → heat development for up to 4 hours
- global USB-charger with charging display and short charging time
- → short charging time
- ➔ flexible plastic case

#### Compatible with all heat socks



#### **lithium pack rcB 1200** Art. 1330 (EU/US) | Art. 1331 (EU/US/UK/AUS)







- ➔ attach lithium pack to legband of the sock via press studs
- ➔ heat can be regulated via 3 settings on the lithium pack
- heat can be continuously regulated remotely via smartphone (smart ready)
- heat can be regulated remotely via 3 settings (accessories)
- → heat development for up to 14 hours
- ➔ global USB-charger with charging display and short charging time
- → short charging time
- ➔ flexible plastic case

### Compatible with all heat socks, heat vest, heat bandage and LED system



### **lithium pack rcB 1800** Art. 1340 (EU/US) | Art. 1341 (EU/US/UK/AUS)







- ➔ light lithium packs fit all models of lenz heat socks, heat vest, heat bandage + LED system
- ➔ attach lithium pack to legband of the sock via press studs
- ➔ heat can be regulated via 3 settings on the lithium pack
- heat can be continuously regulated remotely via smartphone (smart ready)
- heat can be regulated remotely via 3 settings (accessories)
- → heat development for up to 20 hours
- ➔ global USB-charger with charging display and short charging time
- → short charging time
- ➔ flexible plastic case

#### Compatible with all heat socks, heat vest, heat bandage and LED system



### lithium packs

#### Heating period

	level 1	level 2	level 3	charging time
lithium pack 700	-	3,0 – 4,0 h	-	6,0-8,0
use with socks				
lithium pack 1200	10,0– 14,0 h	5,5 – 7,5 h	3,5 – 4,5 h	5,0 - 7,0
lithium pack rc 1200	10,0– 14,0 h	5,5 – 7,5 h	3,5 – 4,5 h	5,0 – 7,0
lithium pack rcB 1200	10,0– 14,0 h	5,5 – 7,5 h	3,5 – 4,5 h	5,0 - 7,0
lithium pack rcB 1800	16,0 – 20,0 h	9,0 – 11,0 h	5,5 – 6,5 h	7,0 - 9,0
use with vest and bandage				
lithium pack 1200	5,5 – 7,5 h	3,0 – 4,0 h	2,0 – 2,5 h	5,0 - 7,0
lithium pack rc 1200	5,5 – 7,5 h	3,0 – 4,0 h	2,0 – 2,5 h	5,0 - 7,0
lithium pack rcB 1200	5,5 – 7,5 h	3,0 – 4,0 h	2,0 – 2,5 h	5,0 - 7,0
lithium pack rcB 1800	9,0 – 11,0 h	5,0 - 6,0	3,0 - 3,5	7,0 – 9,0

#### Operating times LED system

	operating times
lithium pack 1200	14,0 – 40,0 h
lithium pack rc 1200	14,0 – 40,0 h
lithium pack rcB 1200	14,0 – 40,0 h
lithium pack rcB 1800	20,0 – 60,0 h





### maintenance of the lithium packs

#### Tips for using Lenz lithium packs

- + Charge fully before each use
- + Run down the lithium packs every six months and then semi-charge (1-2 hours, depending on the product)
- + Store correctly (see the operating instructions)

#### Run down the lithium packs before storage: afterwards, semi charge (DO NOT FULLY CHARGE!). Charge (see the operating instructions for the charging time).

#### **lithium pack 700 / rcB 1200 / rcB 1800** Switch off the lithium packs and remove from the charger / sock / vest / bandage / LED system

**lithium pack insole:** Switch off and remove from the charger / the heatable insole

**lithium pack heat gloves:** Switch off and remove plug socket between the lithium pack and the glove / charger

#### Store in a cool, dry place at a temperature between 5°C / 41°F and 20°C / 68°F

#### Always avoid long-term non-use!



#### Please note:

The correct storage of the lithium packs maximises the battery power and service life, thereby reducing the number of complaints. For this reason, always provide your customers with advice pertaining to the correct storage and care of lithium packs! CAUTION: press the function button on both rcB 1200 / rcB 1800 battery packs to charge! (Please see the instructions for further information)

Pairing

Press the power buttons of your lithium packs for at least 10 seconds until they flash briefly 3 times and the middle LED then remains on - the lithium packs are now in the pairing mode. Press the "Start Scan" button to search for and display all available lithium packs. You can now use the + button to assign the lithium packs to the upper part of the body or feet. If you then press the "Save" button the lithium packs will be connected to your smart phone. If you have any problems with pairing, please

#### Note

The pairing mode is active for 2 minutes! If pairing is not successful during this time the mode will be terminated automatically

#### **Please remember:**

If you want to operate or set the lithium pack manually, make sure that the Lenz heat app is not open on your smart phone since the lithium pack cannot otherwise be operated or switched off manually. An instructional video has been integrate on our homepage and directly in the app too.

#### Download the Lenz heat app

GET IT ON

Google play

.enz heat app

All smart phones with the Android 4.3 or higher operating system, and for Apple as of the iOS 7.0 or higher operating system (Attention: only from iPhone 4s) can be used as a remote control for Bluetooth-compatible Lenz lithium packs (Bluetooth Smart Ready). The Lenz heat app basic can be downloaded for free from the Google Playstore or Apple Store.

You can switch to the full version of the Lenz heat app at any time and profit from the following additional features:

- infinitely variable heat settings
- battery charge display
- control up to 4 battery packs
- integrated service contact

The updated Lenz heat app with LED functions will probably be available in september 2016.

#### Installation

To this end please download the Lenz heat app from the Google Playstore or Apple Store.



Available on the App Store

consult the "FAQ" on www.lenzproducts.com.









### Lenz heat app Basic (free)





#### A Heat System

Select heating level 1 to 3 for the battery packs here.

LED ON/OFF: Use this function to switch the LEDs on the battery pack on and off.

Important: The packs continue to heat even if the LED is OFF!

#### **B** Battery

Use the Start Scan ON/OFF switch to search for battery packs that are available in the pairing mode. The number of devices that are found will be shown directly below this.

Successfully paired battery packs will be shown at the assigned position (e.g. left), a maximum of 2 battery packs can be paired with the Lenz heat app Basic.

The small Info icon to the right of each assigned battery pack will take you to the next menu item (see the menu item Information).

#### C Information/Firmware Update

This is where you can call up information about this battery pack.

You can download available firmware updates with the "Firmware Update" button.

#### Product Detail

Click "Next" in the "Product Detail" menu. In this menu item you can watch or download instructional videos, instruction manuals etc.

### You can switch to the full version of the Lenz heat app at any time for $\in$ 4.99 and profit from the following additional features:

- infinitely variable heat settings control up to 4 battery packs
- battery charge display integrated service contact

### Lenz heat app (subject to a charge)





#### A Me

The overview of the input data (name, mail, etc.) can be edited at any time.

There is also a "Mail" button for direct contact with the SturiaTronic service centre.

#### **B** Personalisation / Registration

Click the "Edit profile" button to reach the "Personalisation/Registration" menu item.

Personalisation: this is where you can add a photo and enter data.

**Registration:** by registering you will be eligible for (free) software updates for battery packs and will receive regular information on new features and products.

These data will not be passed on to third parties.

#### C Heat System

This is where successfully paired battery packs are shown with their relative charge.

**Important:** slight differences in the charging levels (percentage display) of several battery packs in the Lenz heat app when charging and heating can be seen as normal since battery packs and heating elements are naturally subject to production-related tolerances. These minimal differences have no noticeable effect on the heating output and heating time of the product.

If the bars of the charging display are green, the battery packs are connected to a heating element. If they are grey, no heating element is connected. If the bars in the display are red, the battery packs are being charged.

You can set any heating level from 0 to 9 with the slider.

The heating levels can be set differently for the upper part of the body (torso) and feet.

In order to be able to set the heating level for the upper part of the body and feet you first have to tap the relevant part of the body on the image and then set the desired level with the slider.

LED ON/OFF: Use this function to switch the LEDs on the battery pack on and off.

Important: The packs continue to heat even if the LED is OFF!

### Lenz heat app (subject to a charge)





#### LED System

You can set different modes for the LED system depending on the software status of the battery pack (colour, lighting modes, brightness, dim, ON/OFF, etc.).

#### E Battery pack

Use the Start Scan ON/OFF switch to search for battery packs that are available in the pairing mode.

The number of devices that are found will be shown directly below this.

The successfully paired battery packs will be shown at the assigned position (e.g. left foot).

If you have any questions or are uncertain about something, pressing the FAQ button will take you directly to the Lenz website where you will find answers to frequently asked questions.

The small Info icon to the right of each assigned battery pack will take you to the next menu item (see the "Information/Firmware Update" menu item)

#### F Information/Firmware Update

This is where you can call up information about this battery pack.

You can download available firmware updates with the "Firmware Update" button.

#### G Product Detail

Click "Next" in the "Product Detail" menu. In this menu item you can watch or download instructional videos, instruction manuals etc.

### heat socks



- → ergonomically knitted
- → additional shin protector
- → padding on the exposed parts
- → ring bandages for optimum support on the foot
- the lithium packs are easy to attach by means of press studs on the legband
- → machine washable at 30°c

#### Composition:

49% nylon | 29% polyamide I 10% polypropylene | 7% merino wool | 5% elastane heat sock 1.0 slim fit



- ➔ performance sock with integrated heating element you don't notice
- ➔ ideal for narrow feet
- → toe region and balls of the foot are heated
- → optimal moisture transportation
- ➔ ergonomically knitted
- → additional shin protector
- → padding on the exposed parts
- → ring bandages for optimum support on the foot
- ➔ the lithium packs are easy to attach by means of press studs on the legband
- → machine washable at 30°c

#### Composition:

49% nylon | 29% polyamide I 10% polypropylene | 7% merino wool | 5% elastane



- performance sock with integrated heating element you don't notice
- → toe region and balls of the foot are heated
- → optimal moisture transportation
- → ergonomically knitted
- $\rightarrow$  padding on the exposed parts
- ➔ ring bandages for optimum support on the foot
- ➔ the lithium packs are easy to attach by means of press studs on the legband
- → machine washable at 30°c

#### Composition:

54% nylon | 29% polyamide | 5% polypropylene | 7% merino wool | 5% elastane

#### **Coloroption:**



### heat socks

#### heat sock 5.0 toe cap Art. 1045



- Marino SOFTTEC\* Body
- ➔ performance sock with integrated heating element you don't notice
- → heating elements of the latest generation which completely incorporate the toe area
- ➔ toe region and balls of the foot are heated
- → optimal moisture transportation
- ➔ ergonomically knitted
- ightarrow additional shin protector
- ightarrow padding on the exposed parts
- → ring bandages for optimum support on the foot
  → the lithium packs are easy to attach by means
- of press studs on the legband
- → machine washable at 30°c

#### Composition:

49% nylon | 29% polyamide I 10% polypropylene | 7% merino wool | 5% elastane

#### Differences between the heat socks

#### heat sock 1.0

The heat socks 1.0 have a shin guard and are thus particularly ideal for the field of skiing and winter sports.

#### heat sock 1.0 slim fit

The heat socks 1.0 slim fit also have a shin guard and have a tapered foot area, particularly the forefoot area.

#### heat sock 3.0

The heat socks 3.0 unisex have a reduced volume and are the ideal companion for leisure and work in the colour black. In the colour green, they are the perfect socks in the hunting and forestry sector.

#### heat sock 5.0 toe cap

The heat socks 5.0 toe cap have a shin guard and a heating element that surrounds the complete toe region. This warms the toes from both above and below resulting in an optimum heat chamber.



heat sock 1.0

heat sock 1.0 slim fit

heat sock 3.0

heat sock 5.0 toe cap

### heat socks

#### Easy to use



All the socks can be combined with:

lithium pack 700 lithium pack rcB 1200 lithium pack rcB 1800



#### OPTION: Extension Cords

Art. 10250 – 80 cm Art. 10255 – 120 cm



Size cha	rt		
EU	UK	US	INT
31 - 34	1 - 2	1 - 3	XS
35 - 38	2,5 - 5	3,5 - 6	S
39 - 41	5,5 - 7	6,5 - 8	Μ
42 - 44	7,5 - 9,5	8,5 - 10,5	L
45 - 47	10 - 11,5	11 - 12,5	XL



#### Please note:

- wash on a gentle
- programme at 30°C - maximum spin speed
- of 600 rpm
- air-dry
- dO NOT wash by hand
- do not wring out
- do not tumble-dry
- do not boil wash
- do not bleach
- do not iron
- do not dry-clean



### heat sole & lithium pack insole



### heat sole & lithium pack insole



- ➔ high-quality lithium pack for heat for up to 22 hours
- ➔ heating can be regulated via 3 settings on the lithium pack
- heat can be continuously regulated remotely via smartphone (Smart Ready)
- heat can be regulated remotely via 3 settings (accessories)
- → short charging time
- → suitable for all Lenz heat soles
- → charger with charging display

### lithium pack insole 1000 Art. 1710 (EU/US) | Art. 1711 (EU/US/UK/AUS)

→ high-quality lithium pack for heat for up to

→ heating can be regulated via 3 settings on the

16 hours

lithium pack

→ short charging time

→ suitable for all Lenz heat soles

→ charger with charging display

MORE INFOS ABOUT THE CARE & MAINTENANCE OF THE LITHIUM PACKS CAN BE FOUND ON PAGE 6.

16 h

	CE	US	UK	mondopoint
XS	35 – 36	3-4	2-3	22 – 23
S	37 – 38	5-6	4 – 5	23,5 - 24,5
М	39 – 41	7 – 8	6-7	25 – 26,5
L	42 - 43	9 – 10	8 - 9	27 – 28
XL	44 – 45	11 – 12	10 – 11	28,5 – 29,5
XXL	46 - 48	13 – 14	12 – 13	30 – 31

#### Heating period

	level 1	level 2	level 3	charging time
lithium pack insole 1000	14,0 – 18,0 h	6,0 – 8,0 h	2,5 – 3,0 h	2,5 – 3,0 h
lithium pack insole 1200	16,0 – 22,0 h	7,0 – 10,0 h	2,5 – 3,0 h	2,5 – 3,0 h
lithium pack insole rcB 1200	16,0 – 22,0 h	7,0 – 10,0 h	2,5 – 3,0 h	2,5 – 3,0 h

#### **Please note:**

Do not fasten the lithium pack insoles to smooth or slippery surfaces – there is a danger of them getting lost! Correct fastening reduces the number of potential complaints.

Please see the following page for further information about accessories.

### heat sole & lithium pack insole

#### What do i need?



### How do I fasten my lithium packs to my shoe?

- A. The accupack adapter 1.0 and the accupack adapter 2.0 are the ideal fasteners for fastening the Lenz lithium packs to boots with a plastic shell.
- **B.** The **strap adapter 1.0** is used to attach the Lenz **lithium packs** to the Velcro fastener of the ski boot or to the Velcro **strap adapter 1.0**.
- **C.** The Velcro **strap adapter 1.0** (= Velcro tape) is used for the easy fastening of the Lenz **lithium packs** to the shoe or lower leg.
- **D.** The Lenz **lithium packs** can be carried around in your jacket or trouser pocket or be fastened to your belt using the **extension cord** (80 or 120 cm).



### heat glove



- → Lenz heat technology integrated heating element
- → each finger heated individually
- → heating can be regulated via 3 stages
- → heat for up to 10 hours
- → water column +10,000mm
- ➔ 4-way stretch material
- → integrated spectacle-cleaning element
- → rechargeable lithium-ion lithium packs
- → USB-charger with charging display

#### Composition:

outshell – 60% polyester | 20% leather | 20% polyurethane

lining – 100% polyester

heat glove 3.0 women





- → Lenz heat technology integrated heating element
- → each finger heated individually
- → heating can be regulated via 3 stages
- → heat for up to 10 hours
- → water column +10,000mm
- ➔ 4-way stretch material
- → integrated spectacle-cleaning element
- → rechargeable lithium-ion lithium packs
- $\rightarrow$  USB-charger with charging display

#### Composition:

outshell – 60% polyester | 20% leather | 20% polyurethane

lining - 100% polyester

#### heat glove 3.0 mittens unisex Art. 1260





- → Lenz heat technology integrated heating element
- → heating can be regulated via 3 stages
- → heat for up to 10 hours
- → water column +10,000mm
- ➔ 4-way stretch material
- → integrated spectacle-cleaning element
- → rechargeable lithium-ion lithium packs
- → USB-charger with charging display

#### Composition:

outshell – 60% polyester | 20% leather | 20% polyurethane

lining – 100% polyester



lithium pack – 3.7V, 2600mAh / lithium pack must be connected with the glove at start up

Size chart			
	EU	US	EU
women	S	LS	6,5
	Μ	LM	7
	L	LL	7,5
men	S	MS	8
	Μ	MM	8,5
	L	ML	9
	XL	MXL	10

Heating	period	
level 1	8h – 10h	
	4h - 5h	

ievei z	411 - 511
level 3	2h – 2,5h

MORE INFOS ABOUT THE CARE & MAINTENANCE OF THE LITHIUM PACKS CAN BE FOUND ON PAGE 6.

#### **Please note:**

Never dry the gloves at temperatures in excess of 60°C / 140°F. Do not tumble-dry and do not dry on a radiator. Never hand-wash or machine-wash the gloves.

Ideal drying using the Lenz space dryer 1.0 / space dryer 2.0

### heat vest & heat bandage



<sup>-</sup> maximum spin speed of 600 rpm

- air-dry

- do not tumble-dry
- do not boil wash
- do not bleach

### heat vest



		EU	UK	US
women	XS	34	8	6
	S	36	10	8
	М	38	12	10
	L	40	14	12
	XL	42	16	14
men	S	46	36	36
	М	48	38	38
	L	50	40	40
	XL	52	42	42
	XXL	54	44	44
	XXXL	56	46	46
	XXXXL	58	48	48

Heating period			
	level 1	level 2	level 3
lithium pack rcB 1200	5,5 – 7,5 h	3,0 – 4,0 h	2,0 – 2,5 h
lithium pack rcB 1800	9,0 – 11,0 h	5,0 – 6,0 h	3,0 – 3,5 h

### heat bandage



Size o	hart
size 2 size 3	waist circumference 70 – 90 cm waist circumference 90 – 130 cm

Heating period				
	level 1	level 2	level 3	MOR
lithium pack 1200 / rcB 1200	5,5 – 7,5 h	3,0 – 4,0 h	2,0 – 2,5 h	
lithium pack rcB 1800	9,0 – 11,0 h	5,0 – 6,0 h	3,0 - 3,5 11	MAINTEN THE LITHIL CAN BE
				ON PA

### ED system 1.0



### lithium packs for LED system 1.0

lithium pack **1200** lithium pack rc**1200** (generation 2014 / 2015 & older)



mode 1 mode 2 mode 3 mode 4

red light (durable) red light (blinking) red light (right-left)

Off

lithium pack rcB 1200 lithium pack rcB 1800 (generation 2014/2015,



mode 1	red light (durable)
mode 2	red light (blinking)
mode 3	red light (right-left)
mode 4	Off

The firmware update is urgently required since the lithium pack otherwise switches off automatically after 10 minutes of operation. More information about the firmware update can be found on page 8.

lithium pack rcB 1200 lithium pack rcB 1800 (generation ab 2016, two red gives with puckbut



#### With the latest generation you have the full function of your LED system 1.0.

mode 1	red light (durable)
mode 2	red light (blinking)
mode 3	red light (right-left)
mode 4	white light (durable)
mode 5	white light (blinking)
mode 6	white light (right-left)
Mode 7	red light, white light (rotatory)
Mode 8	Off

#### MORE INFOS

ABOUT THE CARE & MAINTENANCE OF THE LITHIUM PACKS CAN BE FOUND ON PAGE 6.

### heat, dry & hygiene

#### space warmer 1.0 space dryer 1.0 space dryer 2.0 Art. 1820 EU (240V) | Art. 1821 Car (12V) | Art. 1822 US (120VDC) Art. 1810 EU (240V) | Art. 1811 US (120V) Art. 1815 EU (240V) | Art. 1816 US (120V) → silent ➔ dries shoes, textiles, gloves ➔ ideal for shoes and gloves ➔ newly developed heating ribs ensure optimum ightarrow dries shoes, textiles, gloves → energy-efficient heat development ightarrow energy-efficient, short drying time → gentle on the material ➔ protects against overheating → dual system → overheating protection ➔ innovative 3-D design → gentle on the material → various drying times can be individually programmed (1h, 3h, 6h) accessories for heat bag 1.0 Art. 1850 (EU) space dryer 1.0 Art. 10240 – 22 cm | Art. 10245 – 38 cm

- → heated sports bag
- ➔ for pre-warming and drying ski and snowboard boots, gloves, helmets
- $\rightarrow$  cushioned shoulder straps
- → with 230VAC and 12VDC connection



### heat, dry & hygiene

#### Scientific study



initial situation



results after 6 hours without drying



results after drying with the Lenz space dryer - reduction of test germs

- → the drying is gentle on materials
- → reduction of bacteria and germs
- ➔ prevents unpleasant odours
- ➔ suitable for all shoe types and sizes



Since we wear our shoes, gloves and jackets on a daily basis, natural moisture (sweat) settles in them. Gloves and shoes are frequently just left in the sun to dry. However, this isn't ideal, since they don't dry out properly. Furthermore, the sun's rays can attack the material and the products wear out sooner. It is well-known and also scientifically proven that a damp environment is a good breeding ground for bacteria and germs. The consequences:

- Unpleasant odours
- The risk of fungal infections

#### **Please note:**

Wet and damp textiles are the perfect breeding ground for bacteria and germs. For this reason, you should use the warm & dry products after each use in order to extend the life of your shoes, gloves and jackets.

# warranty, complaints & disposal

#### Guarantee:

As the manufacturer, we assume a 1-year warranty from the date of purchase for this device – at the buyer's choice, in addition to the statutory warranty claims against the seller.

Heated textiles have a warranty period of 6 months from the date of purchase in addition to the statutory warranty since heated textiles are defined as wearing parts. Within this warranty period, we will remedy any defects due to material or manufacturing faults free of charge through repair or replacement at our discretion. The following are excluded from the warranty: damage due to incorrect use, normal wear and tear that only slightly affect the value or use of the device as well as complaints based on negligibly different charging levels (percentage display) of several battery packs in the LenzHeat app when charging or heating since battery packs and heating elements are naturally subject to production-related tolerances. These minimal differences have no noticeable effect on the heating output and heating time of the product.

The warranty will be forfeited in the event of unauthorised interventions or if spare parts other than original spare parts are used.

#### Complaints:

- In the event of a complaint, always send the product directly to our service address:

Sturia Tronic GmbH Ressavarstraße 12-14 A-8230 Hartberg Mail: service@sturiatronic.com Tel.: 0043 (0) 3332 20302 Fax: 0043 (0) 3332 20302-6

- Dealers in Austria, Germany and France can accept the defective goods and send them directly to our service address.
- Please do not return complaints carriage forward. We will gladly refund you the ensuing costs.
- International dealers are to send the defective goods to their wholesaler who then immediately processes the complaint.

### IMPORTANT: please enclose the receipt for the defective product!

#### **Correct** disposal:

Following purchase of the products, please correctly dispose of the packaging. Please do not dispose of lithium packs and electrical products with the domestic waste: instead, please take to the corresponding collection points.

Product: collection point for electrical waste. Packaging: to be recycled

### LENZ since 1987

#### **Filed Service Team Austria** Vorarlberg, Tirol:

Markus Putz Gierersiedlung 21 3351 Weistrach

T: +43 664 542 7743 m.putz@adomus-footwear.com

Salzburg, Oberösterreich, Niederösterreich, Steiermark, Wien, Burgenland, Kärnten:

Mario Holzner Handelsagentur Behamberg 234/7 4441 Behamberg

T: +43 (0) 664 813 0987 hmsportagentur@a1.net

#### **Filed Service Team Germany**

Ober-, Niederbayern, östl. Südbayern, Schwaben und Allgäu: Peter Fischer

Breslauer Str. 32 82140 Olching T: +49 172 9722 682 info@sport-fischer.de

#### Baden-Württemberg:

**Thomas Dreher** Wagnerstrasse 12 70734 Fellbach

T: +49 172 8293 758 thomas.dreher@t-groupaustria.at

#### Nordrhein-Westfalen:

#### Handelsagentur Ralf Mohr

Berchumweg 6 44229 Dortmund T: +49 172 2921604 info@agentur-mohr.de

Nordbayern, Sachsen, südliches Sachsen-Anhalt, Thüringen:

Steffen Rohrmoser Hauptstrasse 64 97849 Roden

T: +49 9396 997 210 roehris@aol.com

Schleswig-Holstein, Hamburg, Niedersachsen, Bremen, Berlin, Mecklenburg Vorpommern, Brandenburg, nördl. Sachsen-Anhalt:

Klaus Klementz Claustorwall 15a 38640 Gostar T +49 5321 306 688 klementz@t-online.de

## Customer Service: Mo-Do 8.00-12.00 13.00-17.00 Fr 8.00-12.00

#### Lenz Ges.m.b.H.

Staudachstraße 3 6858 Schwarzach Austria

T +43 (0) 5572 581 43 F +43 (0) 5572 581 43 - 33

office@lenzproducts.com www.lenzproducts.com

#### Serviceadress

Sturia Tronic GmbH Ressavarstraße 12-14 A-8230 Hartberg

T +43 (0) 333 22 03 02 F +43 (0) 333 22 03 02 - 6

service@sturiatronic.com www.sturiatronic.com